

Supplier Code of Conduct
2025



Supplier Code of Conduct

This Supplier Code of Conduct outlines the minimum standards expected of all suppliers, contractors, and service providers (“Suppliers”) working with Client Talk Limited. Suppliers must comply with all applicable laws and regulations and uphold the highest standards of ethics and integrity.

Our Business

Client Talk Ltd is a coaching-based consultancy based in the UK. We provide Client Listening, Business Development Training, CX and Business Development consultancy and coaching.

Modern Slavery and Human Trafficking

Suppliers must:

- Comply with the UK Modern Slavery Act 2015
- Prohibit all forms of forced labour, child labour, and human trafficking
- Maintain transparent recruitment practices, and ensure workers are employed voluntarily
- Allow workers freedom of movement and the right to terminate employment with reasonable notice

Data Protection and Confidentiality

Suppliers must:

- Comply with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018
- Process personal data lawfully, fairly, and transparently
- Implement appropriate technical and organisational measures to protect data.
- Notify Client Talk Ltd promptly of any data breaches involving personal data shared under the contract

Monitoring and Compliance

Client Talk Ltd reserves the right to audit or request evidence of compliance. Non-compliance may result in the termination of our business relationship.

Acknowledgment

By engaging with Client Talk Ltd, the Supplier agrees to adhere to this Code of Conduct.

The statement will be reviewed and updated every year.